

A Grape Escape Hot Air Balloon Adventure

Gift Flight Voucher

Redemption Instructions

Congratulations on receiving a very special gift of flight! Here are some suggestions to help you make the most of this special gift.

General Flight Information

- Your flight is valid for our sunrise tour over the Temecula Valley wine country. Meeting times vary from 5:30AM to 6:30AM depending on the month.
- Gift Flight Vouchers are not valid on major holidays, holiday weekends, or during the Temecula Valley Balloon & Wine Festival.
- Gift Flight Vouchers are non refundable but are transferable.
- Although we have no age restrictions, all passengers must be a minimum of 48 inches in height in order to participate in a hot air balloon escape.

Booking Information

- Please check the validity of your flight on the front of this certificate. “Weekday” flights are available Monday-Friday. “Anytime” flights are available seven days a week.
- Please observe the expiration date on your voucher and plan your flight a minimum of one month before the expiration.
- Semi private flights are reserved on a space available basis and require a minimum of four passengers. Please book reservations a minimum of three weeks in advance of your desired date.
- Although we are fully insured, our insurance company requires all passengers sign a Release of Liability Waiver. All passengers must be in good health when they fly. We do not recommend flying in a balloon if you have recently undergone an operation, if you are in a cast, or have back or leg problems. **Pregnant women may NOT fly**. If you have a physical limitation, please call to discuss it with us upon receipt of this certificate.
- We must be notified if your plans change and you need to reschedule or cancel your reservation. We will VOID your voucher for “no shows” and cancellations made less than 48 hours in advance.
- Hot air ballooning is a weather permitting activity. Unfortunately, Mother Nature does not always provide favorable conditions for a balloon flight. Your safety is our number one priority. Please have an alternate date for our reservationist in the event we are unable to fly on your scheduled day.
- It is more fun to share the adventure with others! Ask about our low add on fares for friends and family.
- To reserve your flight date, or for additional information please contact our office at (951) 699-9987. Representatives are available Monday-Saturday 9:00 AM to 5:00 PM PST.